

Plan RTO - Systeme d'Information Pardoen

Imprimable (v3)

1) Gouvernance & contacts

Incident Manager : _____ Tel : _____ Email : _____

Lead Infra/Backup : _____ Tel : _____ Email : _____

DBA : _____ Tel : _____ Email : _____

Reseau/Securite : _____ Tel : _____ Email : _____

2) Priorisation de reprise (ordre d'allumage)

AD/DNS -> Stockage/Backups -> SQL -> Apps -> Front/RDS -> Fichiers/Impression

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3) Matrice RTO/RPO par systeme

Hoste	Role	Tier	RTO	RPO	Notes
vdc03	Active Directory (DC/DNS)	T1	0h30	0	
vdc04	Active Directory (DC/DNS)	T1	1h	0	
vsq101	SQL standard	T1	1h	15 min	
vpopsy02	SQL + app metier	T2	2h	15 min	
vfiles01	Serveur de fichiers	T2	4h	4h	
vrds02	RDS CB + Web Access	T3	8h	24h	
vsh01	RDS Session Host	T3	8h	24h	
veasypay01	Web/app metier	T2	4h	24h	
vhorus01	Web/app metier	T2	4h	24h	
vsofisk01	App metier	T2	4h	24h	
vwinbooks01	App metier	T2	4h	24h	
vit01	Outils IT (AD sync, Unifi, etc.)	T2	4h	24h	
vsupport01	Atlassian (ticketing, Confluence)	T3	24h	24h	
vguestgw01	Passerelle Guest	T3	24h	24h	
vsftp01	SFTP	T3	24h	24h	
vprint01	Impression	T3	24h	24h	
vcloud01	OwnCloud (pas de backup)	T4	72h	Indefini	Ajouter au scope Veeam/C

4) Procédures de restauration (resume)

AD->vdc03,vdc04; SQL->PITR; Fichiers->ACL; RDS->vrds02,vsh01; Apps->deps; OwnCloud->backups.

5) Communication de crise / 6) Tests & metriques / 9) Plan d'action

Canaux: Teams/Signal/SMS | Cadence: Interne 30-60 min; clients si impact.

Tabletop trimestriel; test DB trimestriel; test complet annuel; KPI: succes, ecart RTO/RPO.

Actions: backup vcloud01; chrono restorations; export ACL; playbooks par app.